

CASE STUDY: Technology to Improve Healthcare



**Boston
Children's
Hospital**

Boston Children's Hospital is the #1 Pediatric Hospital in the United States, and offers a complete range of health care services, specifically for children. They see approximately 25,000 inpatient admission & schedule over 500,000 patient visits per year.

CHALLENGE:

With nearly 13,000 staff members, Boston Children's Hospital needed a solution for their meeting and huddle rooms that would be intuitive and easy to use. When training their staff on new medical procedures, they did not want to be concerned with also having to train staff on how to use the presentation tools. They also required a device that allowed easy whiteboarding, had an excellent touch response, and had the ability to use any program or software unique to the medical field.

SOLUTION:

Multiple **TRU TOUCH X5s** were installed in huddle rooms, meeting rooms, and training centers across the facility. The fast response of the **TRU TOUCH X Series** allows the team at Boston Children's Hospital to quickly collaborate together in meetings. Video conferencing through Skype for Business with the 1080p wide angle cameras built into the X5s helped enable clearer communication and now helps them better diagnose and discuss patient treatment.

RESULTS:

The team at Boston Children's Hospital found the ease of use of the **TRU TOUCH X Series** unified collaboration systems made it easy for anyone to walk up and instantly start using the fast responding multi-touch display. Being non-proprietary, the staff could use any program they wanted on the **TRU TOUCH X5s**, such as Vidyo and Adobe Connect for video teleconferencing.

