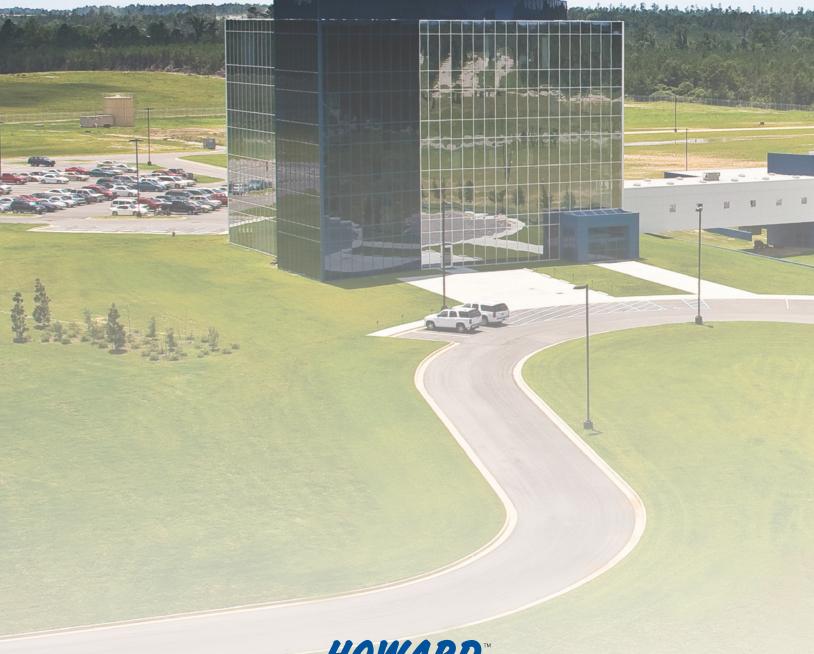




BY HOWARD Howard Industries' corporate headquarters and computer and medical cart manufacturing facilities are nestled within the 504-acre Howard Technology Park.





#### Tacticomm

In the aftermath of a major disaster, whether natural or man-made, first responders must act quickly in establishing command presence, resource control, and communication interoperability. This capability is equally important for agencies tasked with maintaining public safety at large-scale events and organizations charged with a quick response to non-emergent incidents. That is where Tacticomm comes in.

100

HOWARD TECHNOLOGY SOLUTIONS

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#### What is Tacticomm?

Tacticomm is Howard's new mobile command and communications vehicle for addressing the burgeoning needs associated with emergency response and public safety management. It provides solutions suitable for small-scale daily operational activities and major mobilizations alike. Tacticomm has everything you need for strategic planning and incident response—anytime, anywhere. From managing response and recovery operations during a crisis to overseeing public safety at a sporting or other large-scale public event, maintaining effective communication that contributes to swift, decisive action between team members and collaborative groups is essential. Support organizations rely heavily on communications and networking on every level to accomplish their goals, and Tacticomm is their means to that end.

Tacticomm's key communication feature, and the reason it is so effective, is INTEROPERABILITY. In its simplest terms, interoperability in communication is the ability of two or more agencies to exchange information (be it voice, data, images, or video), whenever, and wherever it is needed, even when different communication or information systems are involved. Tacticomm can provide interoperability during incidents or events requiring communication between diverse organizations using different radios or frequencies.

Tacticomm goes a step further by offering COMPLETE mobile communication packages that include lights,

sirens, cameras, mobile computing devices, fully equipped Command Vehicles, GPS tracking, installations, and more. Tacticomm's public safety management solutions are made available to government agencies including police, fire, public transit, and EMS departments.

#### What can Tacticomm do for you?

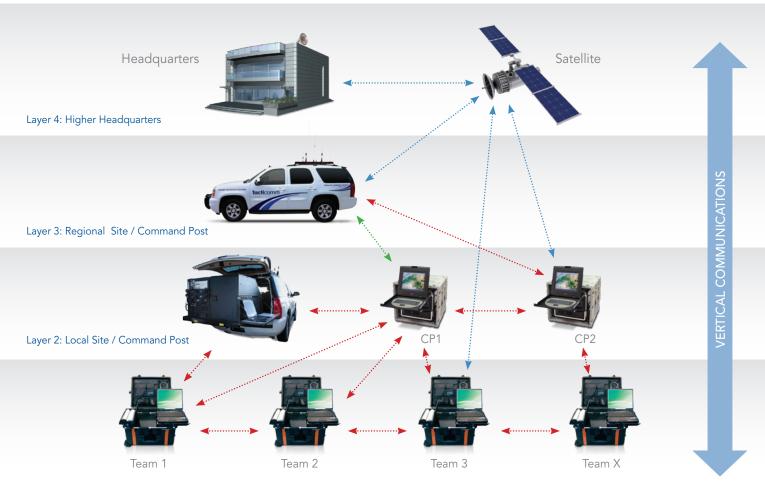
High profile events test the ability of emergency service organizations to mount well-coordinated responses. The ability to respond quickly, move rapidly, and communicate effectively in any given situation determines, at the very least, your level of success. During more serious crises, it can mean the difference between life and death. For those times, emergency preparedness cannot be overemphasized and Tacticomm can help.

Tacticomm gives you the ability to rapidly deploy a reliable mobile communications architecture—one with the flexibility needed to establish and maintain necessary inter-agency connections in any event and under any conditions. And, the Tacticomm solution is particularly adaptable to incidents involving multi-jurisdictional or multi-disciplinary responses. Whether you're tasked with maintaining public safety at high profile, public events or managing response and recovery operations during a crisis, Tacticomm delivers.



#### The 4 layers of Tacticomm Interoperability

SATELLITE CONNECTIVITY



Layer 1:First Responder Teams

HORIZONTAL COMMUNICATIONS

### **EVERYTHING YOU NEED IN ONE LOCATION**

Public Safety Vehicle Solutions

#### Tacticomm Public Safety Vehicle Solutions

From lights, sirens, and cameras to rugged notebooks and mobile data solutions that can handle the most extreme environments, we have the products and services to ensure that your vehicles are equipped with the most advanced technology available. We make it easy. Why expend time and effort contracting with multiple companies for products and installation services when ONE company—Howard—can do it all? That's what we thought-and that's why we developed our Tacticomm solution. Through strategic partnerships with other technology industry leaders, we are able to provide our customers with everything necessary for a fully functioning, mobile communications command center. Whether you're equipping a fleet of vehicles or just one, we have what you need.

#### Lights

With new LED technology that allows lighting to operate using less battery power, emergency lighting has come a long way. Whether you need light towers, area lighting systems, on-site emergency lighting, spotlights, or flashlights, Howard has the right lighting for you.



#### Sirens

Choose traditional sirens, or new state-of-the-art Rumbler sirens that emit low tone vibrations along the ground that reverberate into the structure of passenger vehicles, amplifying awareness of emergency vehicles as they pass. Installation? No problem.



#### **Push Bars**

No emergency vehicle is complete without Push Bars. Engineered from heavy-duty steel for extra strength and durability, our Push Bars offer tough front-end protection, as well as a mounting platform for warning lights and speakers.



### EXTERIOR







#### INTERIOR

#### **Mobile Computing**

The mobile computing device is one of the most important components in public safety vehicles. From rugged and semirugged notebooks to touch screen monitors powered by the powerful Howard CarPC, Howard's Tacticomm solution can be customized to suit your needs.



Panasonic ToughBook



Fujitsu Tablet



Howard CarPC w / touchscreen monitor

#### **Mounts and Consoles**

Tacticomm outfits its emergency and public safety vehicles with heavy-duty computer mounts

that provide a stable base for your mobile workstation. This built-in feature also serves as protection for your computer by absorbing the damaging shocks and vibrations



that often accompany aggressive mobilization campaigns.

#### Vehicle Partitions

Vehicle partitions that separate the front from the rear of the vehicle are particularly suited for police cars or any vehicles where transporting passengers could pose a threat to driver safety. A superior mounting system attaches Tacticomm's cage barriers to the strongest points of the vehicle for reinforced security,



without interfering with access openings or general operation.

#### Installation Services

We provide installation services for all equipment required to set up your emergency or public safety vehicles. Contact a Howard representative or visit us online for more details.





#### **Mobile Digital Video**

Camera equipment is more important than ever for a number of disciplines including forensics and law enforcement, as well as for the maintenance of public safety. From evidentiary and surveillance imaging to promotional and training videos, the use of camera equipment has become a key



element in the outworking of countless plans. Howard's Tacticomm offers in-vehicle video solutions that are sure to keep everything in focus.

### WHENEVER, WHEREVER...TACTICOMM IS THE SOLUTION FOR YOUR COMMAND & CONTROL NEEDS

Custom Storage Module

#### **Tacticomm Modular Command Vehicle**

Howard identified a need for a more versatile mobile communications platform one that could meet the necessary requirements for providing immediate response to both emergency and non-emergent situations. The result: Tacticomm's Modular Command Vehicles. Built to maximize the capabilities of EMS, public safety, civilian, and other communications professionals who use them, our modular command center vehicles can be customized to include all the components usually associated with a land based 911 communications management center. In the event local infra-structure is destroyed or rendered inoperable, the Modular Command Vehicle can serve as a direct link between allied agencies and first responders to facilitate quicker response times and more effective mitigation of incidents. Tacticomm is the name to know and to count on for mobile command solutions.

#### **Combines 3 Vehicles**

Police organizations and other entities tasked with upholding public safety are especially hard hit in today's economy. Reduced spending and budget cutbacks take their toll on state and local agencies as they struggle to bridge the gap between constraining expenditures and maintaining acceptable levels of law enforcement. Here's where Howard's Tacticomm can help! Typically, law enforcement agencies require three separate vehicles to accommodate the



Tactical Vehicle



Modular Command Vehicle

K-9, communications, and tactical sectors of the department. Howard's Tacticomm Mobile Command Vehicle reduces this to ONE—one vehicle able to function efficiently in three separate capacities—by using Howard's interchangeable modular units. Each unit is completely self-contained and

ready to deploy. Compare the cost of one vehicle versus three, and the cost of vehicle maintenance for one versus three—that amounts to real savings! So, stretch your budget with Tacticomm!



# WHENEVER, WHEREVER...TACTICOMM IS THE SOLUTION FOR YOUR COMMAND & CONTROL NEEDS

Cargo Slide and Worksurface





Tacticomm vehicles are equipped with a convenient cargo management system that allows for easy loading and unloading of Howard's modules. Its unique positioning system enables you to reach everything you need without bending, reaching, or climbing.





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HOWARD





Tacticomm's cargo slide was specifically designed for quick access to equipment and maximum usability. It features a swing-down worksurface that provides emergency workers and other first responders with additional workspace.

NAR COMMAND VEHICL

# WHENEVER, WHEREVER...TACTICOMM IS THE SOLUTION FOR YOUR COMMAND & CONTROL NEEDS

Communication Module

#### **Tacticomm Communication Module**

Situational awareness, along with timely analysis and evaluation, is critical to the success of rescue and recovery missions, just as it is to the preservation of order and safety at large scale or high-profile public events. In fact, any venture that relies on an interchange of information between collaborative groups or organizations to achieve its goals needs Tacticomm.

Our communications module combines all the essential elements for rapid deployment of a robust and reliable interoperable communications architecture one that can effectively meet any and all of your organizations' incident response communication needs. From making real-time command and control decisions to keeping team members abreast of significant developments, Tacticomm has you covered!

#### **Communication Module Highlights**

• Interoperability:

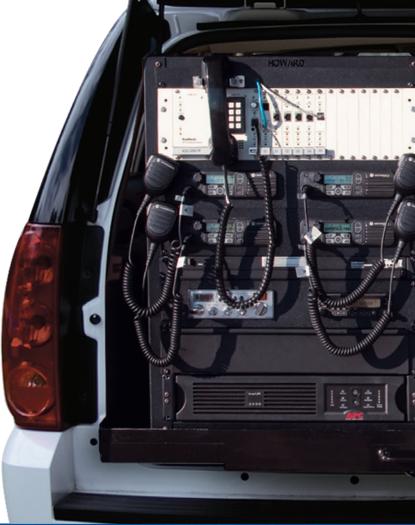
The ability of two or more agencies to exchange information (voice, data, images, or video), anyplace, anytime, even though different communication or information systems are involved.

#### • Vented slots:

Vented slots allow for an adequate supply of air to circulate, which helps to keep your equipment cool and operating properly.

#### • Modular design:

Howard interchangeable modules allow you to configure and equip your vehicle with the technology that best suits your organization's needs.









**Communication Module Front** 



Communication Module Rear

# WHENEVER, WHEREVER...TACTICOMM IS THE SOLUTION FOR YOUR COMMAND & CONTROL NEEDS

Communication Module

#### **Custom Configuration**

Configurations for the Tacticomm Communication Module are custom designed to fit your organizations' specific needs. Match the colored arrows shown alongside these images to the corresponding products shown on the next page to get a better idea of the possibilities.



Communication Module Front



Communication Module Rear



×

#### You choose the solutions that best fit your needs!

#### **Rack Mounted Solutions**



Radio Interoperability









VoIP / Unified Communications



AC to DC Power Inverter

#### **Additional Options**



AC Generator & Rackmount\*



Power Proctection / UPS



802.11 Wireless IP Phone



Telular device Webcam



Video Streaming

LED Floodlight



Mounting System



Polycom PVX Software-Video Conferencing

# WHENEVER, WHEREVER...TACTICOMM IS THE SOLUTION FOR YOUR COMMAND & CONTROL NEEDS

Custom Storage Modules

#### **Custom Storage Modules**

The intrinsic versatility of Tacticomm's Custom Storage Module makes it ideally suited for a variety of uses. From converting it into a tactical module for keeping specialized equipment secure and within easy reach, to furnishing safe traveling accommodations for your K-9 partner, Tacticomm can customize your storage module to meet your specific requirements. So, make room for everything—with Tacticomm's Custom Storage Module.

#### K-9 Module

Transport your K-9 partner safely and comfortably in Tacticomm's K-9 module. In designing this module, we relied heavily on recommendations from handlers to ensure maximum usability. The resulting structure is durable, sufficiently vented for liberal airflow, but enclosed enough to manage shedding and limit external stimulation. Each unit can be heated and cooled for maximum comfort. Modules can be configured for one or two dogs.





#### **Storage Module**

Tacticomm provides the resources to resolve strategic firearm operations with its Tactical module. This unit is designed to give first responders quick access to firearms and other specialized equipment necessary for maintaining order and protecting the public. It's easy to load and unload, and made of an ultra-high impact structural co-polymer that is virtually unbreakable, airtight, dustproof and waterproof, ensuring that your equipment is thoroughly protected. With Tacticomm, you're geared up and ready to go whenever a job is called in.

#### Storage Module Highlights

- Custom locking options: enables you to raise the notebook/printer tray for an easy reach to the power system, BGAN device, or anything else stored in the bottom of the case.
- Custom locking options: Both the mounted notebook and the printer slide out to extend beyond case perimeters to reveal a convenient, 12-inch writing surface, enabling you to use the case as a type of





• Extra large lower drawer: MERLIN is capable of supporting both AC and DC power inputs. Provided cables allow the emergency case to be charged easily using a 110volt AC outlet or a 12-volt DC source.

mobile office.

# WHENEVER, WHEREVER...TACTICOMM IS THE SOLUTION FOR YOUR COMMAND & CONTROL NEEDS

Tactical Module



#### **Tactical Module\***

Tacticomm provides the resources to resolve strategic firearm operations with its Tactical module. This unit is designed to give first responders quick access to firearms and other specialized equipment necessary for maintaining order and protecting the public. It's easy to load and unload, and made of an ultra-high impact structural co-polymer that is virtually unbreakable, airtight, dustproof and waterproof, ensuring that your equipment is thoroughly protected. With Tacticomm, you're geared up and ready to go whenever a job is called in.





\*Tactical Module pictured is designed to replace the driver's side rear backseat of a GMC Yukon or Chevy Tahoe. Contact a Howard representative to find out about customization for your vehicle model.

#### **Tactical Module Highlights**

 Hidden push button release: The push button release system can be implemented inconspicuously so only the officer operating the vehicle can directly access weapons.



 Gun release mechanism: Heavy duty lock system keeps your firearms secure and allows for quick access with many different ways to customize. Once the mechanism is unlocked it will automatically relock after an 8 second delay. \*\*



#### • Dome light:

The dome light provides you with additional light during dark light situations. You can set it to come on when the door is opened for easy convenience or manually set it to the on/off positions.



### WHENEVER, WHEREVER...TACTICOMM IS THE SOLUTION FOR YOUR COMMAND & CONTROL NEEDS

Universal Equipment Mounting System and Antenna Rack

#### **Universal Equipment Mounting System**

Tacticomm Universal Equipment Mounting System Tacticomm's Universal Equipment Mounting System connects to any standard SUV luggage rack in minutes, and without tools. It is constructed of lightweight aluminum, powder-coated for durability, and features eight tie-down rings for securing equipment. This versatile mounting system can be used to secure a variety of devices including a satellite dish or radio repeaters, allowing the vehicle to be repurposed quickly and easily. Dimensions: 42" (W) x 40.5" (L) x .4" (D)



#### **Universal Equipment Mounting System Highlights**

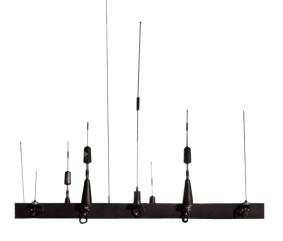
- Tool-less mount
- Lightweight aluminum construction
- Powder-coated finish
- 8 tie-down rings





#### **Universal Antenna Mount**

Tacticomm's Universal Antenna Mount is constructed of lightweight aluminum; powder-coated for durability, and engineered to accommodate a wide array of antennas including UHF, VHF, HF, 700/800 MHz. Installation is a quick and easy, no-tool process.



#### **Universal Antenna Mount Highlights**

- Tool-less mount
- Lightweight aluminum construction
- Powder-coated finish
- Accommodates UHF, VHF, HF, 700/800 MHz antennas

Automatic Vehicle Locator

#### Howard's Automatic Vehicle Locator

Howard has partnered with RealTrack GPS to bring you its new automatic vehicle locator (AVL). It is small, lightweight, and easy to install. It tracks 24/7, with live 5-minute updates. Get speed alerts emailed to you, as well as special alerts that indicate a driver has crossed outside designated perimeters. Log into a secure website to pinpoint a vehicle's exact location; monitor speeds and stops along the way in real time.

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#### **GPS Tracking Device**

Designed for versatility and ease of use, Tacticomm's automatic vehicle locator is a discrete monitoring solution that provides you with the ability to locate fleet vehicles, family cars, or other mobile assets 24 hours a day, 7 days a week. Transmitting its position through a data network as often as every 30 seconds, this powerful tracking solution allows you to pinpoint and map exact locations. The cell phonesized GPS locator can also send immediate notifications on speed, length of time at a specific location, and departures from a predetermined area, enabling you to

more efficiently manage your assets.

#### Powered by RealTrack GPS

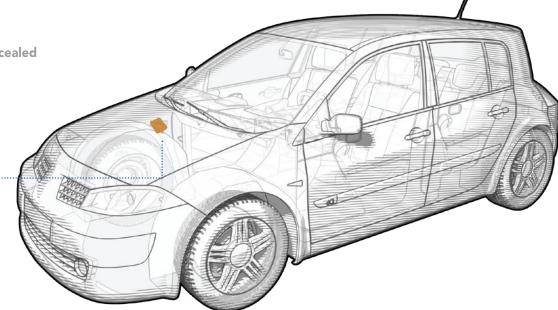
#### Automatic Vehicle Locator Highlights

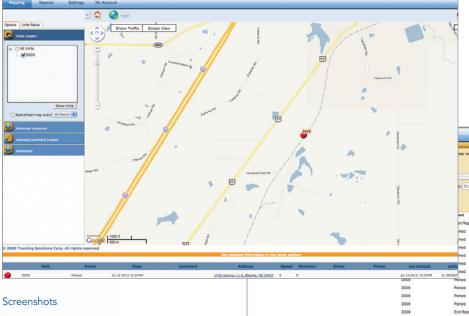
- Proactively monitors driver behavior, accidents (alert and recording), unauthorized movement of assets, and device power functionality
- Improves accuracy of location data, and secures optimal connectivity
- Enhances your visibility into the health of your mobile assets and unobtrusively monitors vehicle fault codes
- Increases productivity and safety with dial-up networking and hands-free voice communications



#### Easy Install - Can be concealed

- Easy to use maps
- Affordable rates
- Zero Risk





| Address  | Time   |  |
|--|--|--|
|  |  | Speed  |
| 1729 Highway 11 S. Ellisville, MS 39437 MS 39437 | 7/15/2010 12:00:00 AM  | 0  |
| 1729 Highway 11 S. Ellisville, MS 39437 MS 39437 | 7/15/2010 12:07:24 AM  | 0  |
| 1725 Highway 11 S. Elleville, MS 39437 MS 39437  | 7/15/2010 1:07:24 AM   | 0  |
| 1727 Highway 11 S, Elisvile, MS 39437 MS 39437   | 7/15/2010 2:07:25 AM   | 0  |
| 1753 Highway 11 S. Elleville, MS 39437 MS 39437  | 7/15/2010 3:07:25 AM   | 0  |
| 1751 Highway 11 S. Ellisville, MS 39437 MS 39437 | 7/15/2010 4:07:26 AM   | 0  |
| 1725 Highway 11 S. Elleville, MS 39437 MS 39437  | 7/15/2010 5:07:26 AM   | 0  |
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### **RUGGED OFFICES ON THE GO**

Merlin and Einstein

#### **Stay Fully Connected**

Stay fully connected in any emergency situation, and in any environment, with Howard's Modular Emergency Response & Logistics Instrument, MERLIN. MERLIN features industry-leading, mission-critical communications devices securely mounted inside a weatherproof, impact resistant, and fully transportable case—the strongest on the market.

It has a convenient lift-up tray, rugged notebook, portable printer, and other accessories that allow this easy-to-deploy emergency case to function as a mobile office. For life and death operations in disaster stricken areas or mission-critical collaboration in remote locations, the Howard MERLIN keeps you fully connected—anywhere, at any time.



#### **Merlin Highlights**

- Tray lift system:
- The tray lift system enables you to easily raise the notebook/printer tray for easy access to the power system, BGAN device, or anything else stored in the bottom of the case.



 Sliding work surface system: Both the mounted notebook and the printer slide out to extend beyond case perimeters to reveal a convenient, 12-inch writing surface, enabling you to use the case as a type of mobile office.



- Onboard charging system: MERLIN is capable of supporting both AC and DC power inputs. Provided cables allow the emergency case to be charged easily using a 110-volt AC outlet or a 12-volt DC source.
- Extended battery life\*: Double the battery life of your portable printer and/or notebook.
   Provides up to 11 hours of total runtime for your device.







\*Extended battery life only available as an option with portable printer or notebook. Hours shown are approximate and will vary depending on connected device. Will work with all notebooks for which an adapter is available.



#### **Brawn and Brains**

As the industry's premier rugged communications appliance, Einstein delivers the power, flexibility, and portability you can depend upon regardless of your environment. Designed using the latest in standards-based, commercial-off-the-shelf (COTS) software and hardware, Einstein is the solution for customers requiring a communications appliance that provides either Voice-Over-IP (VOIP) or Video Teleconferencing (VTC) functionality in a ruggedized, field-deployable, two-man portable form factor. Designed for rapid deployment in harsh environmental conditions, Einstein provides for the immediate creation of a secure wireless and/ or wired LAN and WAN infrastructure with a robust communication (VOIP) or conferencing (VTC) system.

#### **Einstein Highlights**

- Enterprise grade VOIP PBX—uses the latest in VOIP technology
- Conferencing/multi-party calls
- Voice Mail—provides personalized answering and message taking, easily accessible 24 hours a day.
- IP handsets (provided in userdefined quantities)
- Wireless IP handsets (provided in user-defined quantities)
- Softphone
- Full conference room/training room VTC functionality
- Polycom codec
- PTZ cameras
- Secure wired and wireless LAN and WAN
- 24 or 48 port, POE, Layer 3 switch (user defined)

- Uninterruptible Power Supply for continuous operation
- Two-man portable, field deployable
- MIL-SPEC 810 tested and certified for durability
- Optional modules available to meet situational specific communications needs



# EINSTEIN



## Tacticomm wins the 2009 Intel ISS Award for Most Innovative Mobile Solution.

Intel honored Howard Technology Solutions with its 2009 award for the Most Innovative Mobile Solution at the annual Intel Solutions Summit held in Las Vegas, Nevada.

The Intel Solutions Summit is one of the most significant conferences of the year for Intel, and the industry, as it recognizes and awards channel member businesses for their development of exemplary customer solutions during the past year. Selections are made each year from a group of nominations based on their dedicated use of Intel technologies to provide their customers with empowering solutions. This year, Howard was selected for this prestigious award for Tacticomm, their new Modular Command and Control solution. "Howard's Tacticomm product is a prime example of how our Premier Channel Partners utilize Intel building blocks to create innovative life changing solutions used in everyday life, we are very proud of Howard's accomplishment."

- Eric Thompson, Intel's Director of North American Sales & Distributor Marketing.





### Discover the Howard Advantage

HowGreen is Howard's answer to the issue of environmental responsibility. We have integrated new, energy-efficient technologies that reduce the impact of our products on the environment, resulting in EPEAT recognition for our desktops and notebooks. Discover what Howard can do for you!



#### COMPUTING SOLUTIONS

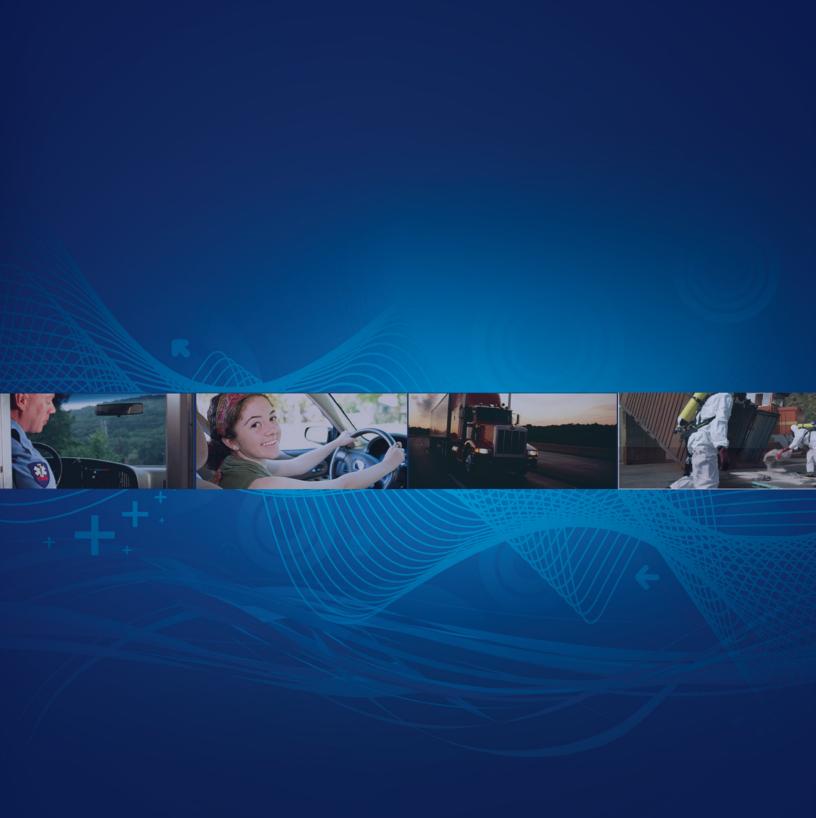
1

- 1 **DESKTOPS** Howard, Lenovo, & HP
- 2 NOTEBOOKS & TABLETS Howard, Lenovo, HP, Fujitsu, Panasonic & Toshiba
- **ETHERNET SOLUTIONS** Adobe, Altiris, Backbone, Bomguard, CommVault, Faronics, McAfee, Microsoft, Quark, & Symantec

| 2                                    | PUBLIC SECTOR SOLUTIONS  | 3                               | NETWORKING / INFRASTRUCTURE SOLUTIONS  |
|--------------------------------------|--|---------------------------------|--|
| 1<br>2<br>3<br>4<br>5<br>6<br>7<br>8 | RUGGED & SEMI-RUGGED SOLUTIONS - Panasonic<br>MOUNTING SOLUTIONS - Havis, Gamber Johnson, & Lund<br>PORTABLE PRINTERS - HP, OKI, & Pentax<br>SCANNERS - Zebra, Symbol, & Eseek<br>VIDEO SOLUTIONS - Panasonic (Arbitrator)<br>SOFTWARE SOLUTIONS - Net Motion<br>BACKUP SOLUTIONS - Exagrid, Spectra Logic, VMware, & HP<br>SERVERS - Howard, Lenovo, Fujitsu, HP, & IBM | 1<br>2<br>3<br>4<br>5<br>6<br>7 | INTERACTIVE SOLUTIONS - Mimio<br>PROJECTORS - Epson, Viewsonic, InFocus, Sanyo, Toshiba, Panasonic,<br>& Christie<br>PROJECTOR SCREENS - Da-Lite<br>DOCUMENT CAMERAS - Elmo, AverMedia, Qomo, Lumens, WolfVision,<br>& Samsung<br>AUDIO SOLUTIONS - Howard, Frontrow, Panasonic, & Califone<br>CONTROL SYSTEMS - SP Controls, Extron, & Crestron<br>VIDEO CONFERENCING - Polycom, Tandberg, & LifeSize |
| 9<br>10<br>11                        | MOBILE PRESENTATION CARTS - Howard Helix<br>DISASTER RECOVERY SOLUTIONS - Howard Merlin<br>MOBILE COMMUNICATION SOLUTIONS - Howard Tacticomm   | 8<br>9<br>10<br>11<br>12        | VIDEO STREAMING SOLUTIONS - VBrick<br>MOUNTS - Chief<br>CABLES - Cables To Go & Tripp Lite<br>FURNITURE - Spectrum Industries<br>INSTALLATION SERVICES - Howard  |

3

| 4                     | AVAILABLE ON OUR WEBSITE (www.howard.com)  | 5                          | INSTALLATION & INTEGRATION SERVICES   |
|-----------------------|--|----------------------------|---|
| 1<br>2<br>3<br>4<br>5 | <ul> <li>Office Productivity</li> <li>NETWORKING - IP Telephony, Modems, Routers, Bridges, Video</li> <li>Conferencing Products, Cables, Hubs, Switches, WAPs, Security Devices,</li> <li>Cards, Adapters, &amp; other Accessories</li> <li>STORAGE - Flash/Memory Drives, Adapters, Cables, Enclosures, RAID Arrays, CD/DVD Removable Media, &amp; other Accessories</li> </ul> | 1<br>2<br>3<br>4<br>5<br>6 | MANAGED SERVICES - Network Consulting<br>INSTALLATION SERVICES - Audio Visual & Computing plus Wireless Access<br>& Cabling<br>PROGRAMMING SERVICES - Control Systems & Video Conferencing<br>SUPPORT SERVICES - OnCall, HTPP, Technology Management, &<br>Custom Imaging<br>TRAINING - Instructional Technologies & Curriculum Training<br>PHYSICAL SECURITY & VIDEO SURVEILLANCE SERVICES - Cisco |
| б                     |  | 6                          | CONTACT INFORMATION   |
| 7                     |  | 1<br>2                     | PHYSICAL ADDRESS - Howard Technology Solutions, 36 Howard Dr.<br>Ellisville, MS 39437<br>GOVERNMENT SALES PHONE NUMBERS - General No 1.888.912.3151<br>Purchase Order Fax No 601.399.5077   |



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