

2019 KIOSK SOLUTIONS



HOWARD[™]
ENTERPRISE

EXPERIENCE THE HOWARD ADVANTAGE

Howard Story

THE HOWARD ADVANTAGE

The Howard Advantage starts with being an actual manufacturer by trade, and not simply an integrator of parts. Howard Industries, our parent company, was founded in 1968 by Billy Howard, Sr.

Over the past four decades, this company has grown to become the nation's leading manufacturer of distribution transformers, with nearly nine million transformers in service throughout the United States and abroad.

Howard manufacturing and professional services support a variety of vertical markets. We provide government agencies with innovative and affordable technology and give businesses an edge by reducing costs and increasing revenue.

STRATEGY

Howard Kiosks, complete with your logo and other brand standards, can establish a fresh, modern company image, reinforce your identity, and assist you in building brand loyalty. They help keep your business front-and-center in the minds of customers and, even, potential customers.

ABOUT HOWARD ENTERPRISE

The Howard Enterprise division focuses on the needs of federal, state, and local government agencies, as well as affiliated businesses. We understand the requirements and challenges associated with procurement and have been supplying both government and business clients with the latest technology including self-service kiosks.

From single components for small organizations to large scale solutions for enterprise level operations, Howard supplies superior technology and customizes it to fit your needs. For affordable, high-quality technology, Howard Enterprise is the name to remember.



Kiosk Features & Benefits

KIOSK BENEFITS

- Customer Service Support
- Improve Customer Experience
- Lower Service Costs
- Collect Payments 24/7
- Open Architecture Design
- Customizable Graphics/Logos/Color
- Windows Platform Based
- On-Site Training and Installation
- PCI Compliant

Our Kiosk Solutions help customers to have the best experience possible within your facility.

Kiosks minimize staffing requirements, manage peak traffic flow, add off-hours convenience, reduce operating and transaction costs while increasing sales/revenue, foot traffic and efficiency, and enhance the overall consumer experience, which, in turn, increases customer loyalty.

KIOSK APPLICATIONS

- Wayfinding
- Check-In
- Payment/Bill Pay
- Ads/Digital Signage
- Update Information
- Schedule Appointments



HOWARD ONE
INDOOR/OUTDOOR



HOWARD THIN
INDOOR



HOWARD
THRU-THE-
WALL
INDOOR/OUTDOOR

Standard Kiosk Package

STANDARD KIOSK PACKAGE

- 15" or 19" Touch Screens
- Barcode Scanner
- Encrypted Credit/Debit Card Reader
- Web Service Secure Connectivity
- Speakers
- Camera
- On-Site Training and Installation
- Receipt Printer
- Bi-Lingual
- Windows Platform Dual
- Multiple Database Connections
- Customized Programming
- Shipping Included

* Some features may vary depending on model

KIOSK MANAGEMENT SOFTWARE

Configuration and Monitoring

- Map showing kiosk locations can be installed
- Advertising campaigns and individual ads (the owner's own ads or third party advertisers)
- Contacts for the owner account and for each location
- A real-time map of the entire kiosk network with indications for problems (fault conditions)
- Relationships with other payees.

Alerts and Repair

We've designed the software to handle these issues gracefully, but when a fault occurs, we learn about it in the Backend. Faults are reported automatically to the owner and Howard Enterprise.

When a fault is discovered, the owner should submit a ticket for repair or instruction. The appropriate contact will be notified (if a cashbox requires removal, accounting will be alerted; if the kiosk is down, a technical contact will be notified, etc.)

Health checks are performed every 15 seconds.

Howard uses a PCI validated P2PE (Point-to-Point Encryption) solution which reduces the scope of the customers PCI compliance.



CAMERA

TOUCH SCREEN
15" OR 19"

BARCODE SCANNER

ENCRYPTED CREDIT/
DEBIT CARD READER

CHECK ACCEPTOR

RECEIPT PRINTER

CASH ACCEPTOR

*LIGHTS & SPEAKER NOT VISIBLE

Kiosk Dimensions

STANDARD KIOSK DIMENSIONS

Dimensions and data are a comparison of the displayed design of the kiosks.
Contact your local Howard Enterprise Account Executive for further product dimensions.



HOWARD ONE

	HOWARD ONE	HOWARD THIN	HOWARD THRU-THE-WALL
Kiosk Weight (lbs)	375	175	200
Overall Dimensions (in)	Width	26	20
	Depth	24	9.09 - 19
	Height	71.2	64.7
Touch Screen (in)	19	19	19



HOWARD THIN



HOWARD THRU-THE-WALL

User Adaptable Technology

KIOSK MANAGEMENT SOFTWARE

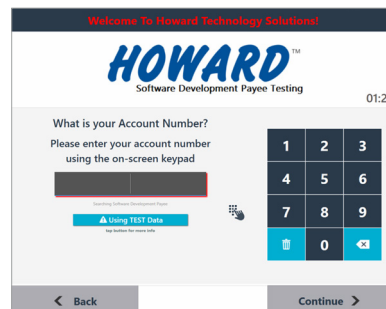
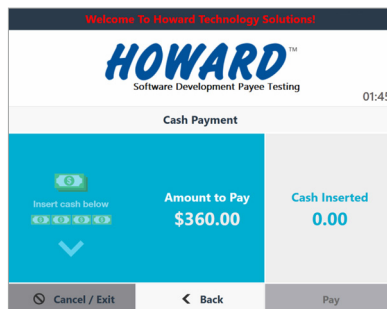
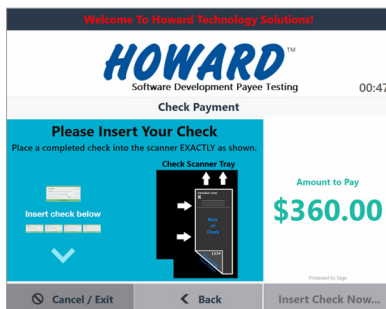
With Howard's Kiosk user interface, your customers can make quick and easy payment transactions.

We ensure that customers will smoothly adapt to the interface due to our fluent visuals.

- With our perceptive user interface, the payment screens are fast and simple for the customer.
- Enhance your customer service with our easy to learn technology that can reduce wait times.
- Allow all of your services and payment actions to be in one place.
- Our simple instructions lead to a desired convenience.

Howard's innovative technology is provided to you and your customers by our own host server allowing us to keep your interface up to date.

Keep all of your data and customer info stored without network access requirements. Even though no sensitive information will be collected, you can provide your customer with speedy info lookups and insertion.



ACCOUNT LOOKUP SCREEN

Welcome To Howard Technology Solutions!

HOWARD™

Software Development Payee Testing

01:28

What is your Account Number?
Please enter your account number
using the on-screen keypad

Searching Software Development Payee
[tap button for more info](#)

1	2	3
4	5	6
7	8	9
	0	

[Back](#) [Continue](#)

*Screens can be customized

Howard One Payment Kiosk

SITE PREP REQUIREMENTS

When a site is selected, Howard will confirm the required installation and site prep requirements. A site survey will be conducted to:

- Assess locations for the number of kiosks to install
- Provide customer with a comprehensive summary of each location
- Determine access points for kiosk delivery
- Determine the necessary site prep required of customer to complete an install

SITE INSTALLATION REQUIREMENTS

- Kiosk must be located under awning
- Must be placed under or in front/above strong light source outdoors
- Kiosk operating temperature range: 4°F (-20°C) to 131°F (+55°C)
- 110V/20A GFI for electrical connectivity
- Cannot be placed against obstruction preventing door opening
- Cable or Wi-Fi network for internal camera (if specified)
- Security Cameras Recommended
- Kiosk must be secured to floor
- Minimum clearance required
 - Front: 26"
 - Side: 24"
 - Rear: 26"



HOWARD ONE OVERVIEW

The Howard One model series combines the best design aspects of our custom indoor and outdoor designs, yet delivers the simplicity and economy of a standard product. This highly versatile platform integrates smoothly with any indoor work environment, with stand alone, wall mounted, and through-the-wall mounting options available.

Howard Thin Payment Kiosk

SITE PREP REQUIREMENTS

When a site is selected, Howard will confirm the required installation and site prep requirements. A site survey will be conducted to:

- Assess locations for the number of kiosks to install
- Provide customer with a comprehensive summary of each location
- Determine access points for kiosk delivery
- Determine the necessary site prep required of customer to complete an install

SITE INSTALLATION REQUIREMENTS

- Must be placed under or in front/above strong light source
- Kiosk operating temperature range: 4°F (-20°C) to 131°F (+55°C)
- 110V/20A GFI for electrical connectivity
- Cannot be placed against obstruction preventing door opening
- Cable or Wi-Fi network for internal camera (if specified)
- Security Cameras Recommended
- Minimum clearance required
 - Side: 10"
 - Rear: 20"



HOWARD THIN OVERVIEW

Smartly designed and competitively priced, the Howard Thin kiosk supports a hosts of scanners, readers, keyboards, and other devices. Each of these features are seamlessly and securely integrated into the kiosk and easily configure to deliver functionality specific to your organizational, customer, and employee needs.

Howard Thru-The-Wall Kiosk

SITE PREP REQUIREMENTS

When a site is selected, Howard will confirm the required installation and site prep requirements. A site survey will be conducted to:

- Assess locations for the number of kiosks to install
- Provide customer with a comprehensive summary of each location
- Determine access points for kiosk delivery
- Determine the necessary site prep required of customer to complete an install

SITE INSTALLATION REQUIREMENTS

- Kiosk must be located under awning when used outdoors
- Must be placed under or in front/above strong light source outdoors
- Kiosk operating temperature range: 4°F (-20°C) to 131°F (+55°C)
- 110V/20A GFI for electrical connectivity
- Cable or Wi-Fi network for internal camera (if specified)
- Security Cameras Recommended
- Minimum clearance required
 - Interior: 20"
 - Side: 15"



HOWARD THRU-THE-WALL OVERVIEW

Smartly designed and competitively priced, Howard self service thru-the-wall kiosk supports a host of scanners, readers, and other devices. Each of these features are seamlessly and securely integrated into the kiosk and easily configure to deliver functionality specific to your organizational, customer, and employee needs.

Howard Table Top Kiosks

SITE PREP REQUIREMENTS

When a site is selected, Howard will confirm the required installation and site prep requirements. A site survey will be conducted to:

- Assess locations for the number of kiosks to install
- Provide customer with a comprehensive summary of each location
- Determine access points for kiosk delivery
- Determine the necessary site prep required of customer to complete an install

SITE INSTALLATION REQUIREMENTS

- Kiosk operating temperature range: 4°F (-20°C) to 131°F (+55°C)
- 110V/20A GFI for electrical connectivity
- Cannot be placed against obstruction preventing door opening
- Cable or Wi-Fi network for internal camera (if specified)
- Option to be mounted to worksurface
- Security Cameras Recommended

HOWARD TABLE TOP OVERVIEW

Table Top Kiosks are ideal for a variety of business applications—airports, banks, libraries, utility companies, and more. They help eliminate long waits and make ordering, updating information, and payment processes smoother, faster, and more secure. Stay tuned for our upcoming table top kiosk models. Table-top kiosks are less expensive than full-size models and more mobile. Automation is transforming the way we do business. Allow Howard to customize a table top kiosk complimentary to your business or organization.

EXPERIENCE THE HOWARD ADVANTAGE



General Information

Toll Free: 1.888.912.3151

Web

howard.com

Technical Support

Toll Free: 1.888.323.3151

Customer Support

Toll Free: 1.888.323.3151

24/7 (excluding US holidays)