impulse | experience the freedom
What We Do and How We Do It

The **Impulse Experience** is the result of our real-time contextual intelligence, simplified access control architecture, remote managed support services, and customer-centric business philosophy that delivers freedom to all facets of the organization. It's not one thing, it's everything.

What We Do

SafeConnect™ is a context-aware network access control solution that provides the visibility needed to know exactly who and what is on the networks and the ability to enforce mobile computing policies.

Device and User Identity is confirmed by SafeConnect's device registration module for identifying, registering, and monitoring personal (BYOD) devices across organizations and their networks. Automating network authentication and access management, this module correlates mobile device type, identity, location, and ownership.

Secure BYOD On-Boarding is a cloud-based auto-provisioning module that configures devices for secure wireless WPA2 Enterprise access. By eliminating end user manual configuration, the solution delivers a reduction in help desk support calls and dramatically accelerates user adoption of secure wireless.

Security Policy Enforcement includes flexible real-time enforcement for devices including audit-only, periodic grace-period, warnings and network quarantine.

Guest User Self Provisioning allows guest access without help desk support by allowing administrators to configure multiple guest self-provisioning profiles to control access; approval and notification; and guest account duration requirements. Administrators can choose from one of four approval methods, depending on the level of control required and the requirements of each profile:
- Instant Access with no notification or approval required
- Automatic approval with no notifications
- Automatic approval with a notification sent to administrators
- Administrative approval required

What We Do
- Device and User Identity
- 802.1X / WPA2-E Onboarding
- Role-Based Access Control
- Security Policy Enforcement
- Guest User Self Provisioning
- Contextual Intelligence

How We Do It
- Automated User Experience
- Non-Intrusive Network Design
- 24x7 Managed Support Service
- Daily System Updates & Backup
- Free Software and Hardware Upgrades

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Contextual Intelligence™ . Impulse's Contextual Intelligence™ technology delivers real-time device information that correlates identity/role, device type, and location (along with other attributes such as ownership and compliance status) over time to power its SafeConnect solution. Information gleaned "in context" regarding mobile devices on the network (both real time and historically) allow IT managers to make better decisions on network capacity, risk mitigation, and forensic analysis required for addressing compliance. The ability to access real-time contextual information also reduces the number and length of help desk calls by improving the end user experience.

How We Do It

Automated User Experience. SafeConnect's user interface tools are intuitive and offer extensive automation capabilities including a no agent option, self-remediation instructions, simplified configuration for WPA2 Enterprise and 802.1X secure access and device bypass for gaming machines

Non-Intrusive Network Design drastically simplified the enablement of network security, control and intelligence. Network components are independent and agnostic, which allows the system to manage public or privately addressed sub-networks and VLANs whether their topology is wired, wireless, or VPN. No changes to the network are required for implementation or operation. With Impulse solutions network administrators do not have to consider switch compatibility, VLAN configurations or port settings, which significantly eliminates solution complexity and ongoing management demands.

24x7 Proactive Maintenance and Support Services. SafeConnect is supported by the industry's most comprehensive implementation and support services agreement. Impulse will provide continuous (24/7) proactive monitoring and support that includes hardware and software problem determination and resolution support, as well as upgrade protection to future software functional releases.

Daily System Updates and Backup backups are included which enables restoration and delivery of a replacement system within 24 hours.

Free Software and Hardware Upgrades. Impulse does not assign an "end of life" to the product or appliance. When additional functionality is integrated into the software, or if the appliance needs an upgrade, the company will simply forward the updated software or appliance at no charge as long as you remain under maintenance. You will never be asked to purchase the appliance again.

Impulse | Experience the Freedom
Impulse is the leading provider of Contextual Intelligence™ and access control solutions in support of BYOD-friendly enterprises. Impulse securely and efficiently automates BYOD by combining our real-time, context-aware and simplified architecture, remote managed support services and customer-centric business philosophy to enable customer freedom. Our customers know this as the Impulse Experience. The security of more than four million endpoints is entrusted to Impulse. Visit www.impulse.com