Tacticomm

Managing relief and recovery operations in the wake of a disaster or preparing for high profile events, like an inauguration or the Super Bowl, all require extraordinary levels of organization and cooperation. For these and other challenging assignments where communication and response times are critical, Tacticomm is the name to remember!

> "First responders must act quickly in **establishing** command presence, resource control, and **communication interoperability.**"

Responding to emergency situations and managing relief and recovery operations in the wake of a disaster require extraordinary levels of organization and cooperation. For these and other challenging assignments, maintaining effective communication between team members and collaborative groups—communication that contributes to swift decisive action—is essential.

Two recent emergency situations involving multi-agency coordination emphasized the truth of this statement, sparking the determination of a volunteer fire department to upgrade their communications equipment.

According to Lance Chancellor, Executive Director of the Jones County Emergency Management Agency, *"We recently responded to a major fire at a poultry farm in Wayne County, Mississippi. The potential for disaster escalated when we realized that fire departments arriving on the scene were unaware of a large propane tank right near the blaze. Because the fire departments were all on different radio frequencies, we couldn't communicate with them via radio; we actually had to have someone run over to them and deliver the information. It took time that we might not have had.*

Fortunately the tank didn't bleve, which could have resulted in firefighters being injured or even killed."

> **"We knew what we had to do... We applied to the FEMA Assistance to Firefighters Grant program for funding that would enable us to purchase an interoperable communications system. Howard's Tacticomm won the bid and delivered the perfect solution."**

"Another incident involved a bomb threat that led to the evacuation of two buildings on a junior college campus. There were 11 agencies on the scene and we had the same problem—no way to bridge communications between them. We knew what we had to do. We applied to the FEMA Assistance to Firefighters Grant program for funding that would enable us to purchase an interoperable communications system. Howard's Tacticomm won the bid and delivered the perfect solution.

We now have a heavy rescue unit in service that includes a state-of-the-art walk-in command center, equipped with everything we need for on-scene multi-agency coordination. We are delighted because we know that no matter what we come up against in the future, communication will not be a problem."

How Tacticomm works

Tacticomm enables rapid deployment of a reliable mobile communications architecture, one with the flexibility needed to establish and maintain necessary inter-agency connections in any event and under any conditions.

The key to achieving this level of communication is **interoperability.** *Simply put, interoperability is the ability of two or more agencies using different radios or frequencies, and even different information systems, to exchange information (voice, data, images, or video) whenever and wherever it is needed.* Tacticomm's communication module provides a full suite of radio communications capabilities that enable clear, uninterrupted communication, both horizontally and vertically. "Plug and play" capability makes it easy to mount—just one power connection to hook up, and it's ready to go.

What Tacticomm can do for you

Emergency situations and challenging conditions test the ability of first-responders and service organizations to move quickly and communicate effectively. During serious crises, it can mean the difference between life and death; for those times, emergency preparedness cannot be overemphasized. Prepare with Tacticomm.

From rugged notebooks and mobile data solutions that can handle the most extreme environments to lights, sirens, and cameras, we have what it takes to ensure that your vehicles are equipped with the most advanced technology available. And we make it easy. Whether you're equipping a fleet of vehicles or just one, **Tacticomm can provide you with everything necessary—products and installation services—for a fully functioning, mobile communications command center.**

Products Overview

Howard Technology Solutions mission is to provide an affordable, top-quality product that exceeds your expectations. By manufacturing our own desktops, notebooks, and servers as well as partnering with other industry-leading technology providers, we are able to offer you high-performance, low cost solutions. And with our highly trained team of network professionals, we are also able to provide you with services such as installation, procurement services, consulting and many more.

Services Overview

Howard Technology Solutions strives to make customer service and support a top priority for all of our customers. We offer a customer service team composed of 100% US-based experts; a professional services team to assist you with technical training, support, and networking; and many other services and support. All of these services combined with our phenomenal products are designed to make your relationship with Howard a success.

For more information please contact us or visit our website:

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