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## TECHNOLOGY SOLUTIONS

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◆ Xiotech®

# TimeScale™ Replication Services

## A comprehensive, flexible approach to data protection and recovery.

Are you trying to meet your organization's business continuity and disaster recovery requirements but are facing a lack of resources and/or expertise?

**TimeScale Replication Services**, a managed storage service from Xiotech Corporation, provide automated, secure long-distance replication of your mission-critical data—with no capital outlay or additional personnel required.

## Why Xiotech?

### Leading Storage and Services Provider

TimeScale Replication Services leverage all of Xiotech's capabilities and expertise to support your business continuance goals. Xiotech is a recognized innovator in storage and service offerings, with

unmatched customer satisfaction. The company's award-winning storage systems have been providing fast, secure, reliable storage for thousands of customers for more than ten years.

In addition, Xiotech has extensive experience providing Fortune 1000 customers with secure access through "the cloud" to their most sensitive information.

### Integrated Information Risk Management Services

TimeScale Replication Services are part of Xiotech's integrated information risk management approach. This unique model provides comprehensive, coordinated data protection and recovery systems, processes, and specialized personnel to protect organizations from data loss and enable rapid recovery for business continuance.

### Solution Highlights

- Information protection at an off-site managed data center
- Recovery to any site
- Rapid return to operations
- Real-time to near real-time data replication
- Secure data transport over the Internet or WAN
- Support for business continuity and disaster recovery strategies
- Granular recovery back to the last known good points in time
- Range of options for file, volume, server, or site recovery
- Optional site recovery with a preloaded storage system
- Around-the-clock monitoring and management of recovery point objective

## TimeScale Replication Services Key Features

- Automated, continuous replication and rapid recovery

- Replication rollback to any point in time

- Quick ship data storage recovery

- Solutions sized to fit your organization's recovery objectives

- Central operations management

### Automated, Continuous Replication and Rapid Recovery

TimeScale Replication Services provide data protection and recovery capabilities beyond that of traditional or remote backup. Every change to your mission-critical data is tracked and replicated to Xiotech's managed data center. Replication operations are executed in real time or near real time to enable the best recovery point capabilities. These services provide protection for your operating systems as well as your data for rapid return to operations in the case of an unforeseen event.

*Specifications Sheet*

## Replication Rollback to Any Point in Time

Xiotech provides you with capacity to support replication of your mission-critical information. In addition, Xiotech provides you with additional retention space to support *Replication Rollback*. This feature allows you to choose any point in time before a corruption event occurred and then recover a file, a volume, a set of volumes, or your entire site back to that point. Additional retention space is also available to support recovery back over multiple days, weeks, or even months.

## Quick Ship Data Storage Recovery

When the quick ship option is executed for a site recovery, your data is restored to a temporary storage system that is then shipped to your designated recovery site. This allows you to focus on finding your recovery site and preparing the rest of your infrastructure. When the system arrives, Xiotech will install it for you, so all you have left to do is connect and bring your applications back online.

## Solutions Sized to Fit Your Organization's Recovery Objectives

Xiotech understands that one size does not fit all needs. Therefore, TimeScale Replication Services offer different solutions to meet your organization's data protection and recovery needs. Xiotech will work with you to determine the right level of protection to meet your objectives. TimeScale Replication Services are also designed to grow with you so you can protect any new mission-critical applications that you bring online.

## Central Operations Management

Xiotech's experienced support team manages and monitors all replication and recovery operations around the clock to ensure that recovery objectives are being met. That means peace of mind and more time for you and your team to focus on your organization's business objectives.

# Service Features and Benefits

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|---|---|
| **Data Protection Experience** | Xiotech has more than a decade of experience designing and supporting advanced infrastructures built for reliability, availability, and security. |
| **Ease of Use** | • No customer intervention required following initial setup<br>• Replication via easy-to-use TimeScale 100 Series<br>• Intuitive, hands-off Web interface that actively manages RPOs |
| **Flexible Recovery Options** | • Replication Rollback to any point in time supported by the allocated retention space<br>• Quick ship storage recovery |
| **Growth Flexibility** | • Seamless provisioning of additional bandwidth<br>• Quick and easy storage capacity expansion |
| **Responsive Service** | • 24x7x365 service availability<br>• Built on Xiotech's unparalleled customer satisfaction and loyalty<br>• Dedicated bandwidth and storage to support each customer's recovery and capacity requirements |
| **Secure Data Center** | • Closed circuit television surveillance in entire facility<br>• Access to restricted areas protected with magnetic passcards<br>• Two-phase dry pipe fire suppression system |
| **Support for Multiple Operating Systems** | Microsoft Windows, Novell SUSE Linux, Red Hat Linux |
| **Support for Virtual Server Environments** | Microsoft Virtual Server, VMware |
| **Extensive Storage System Support** | Magnitude®, Magnitude 750, Magnitude 3D® 1000, Magnitude 3D 3000, non-Xiotech storage area network (SAN) and direct-attached storage (DAS) devices |

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